

FOR REFERENCE PURPOSES ONLY

Not to be given out to customers/clients

Please keep this handy to inform your customers about the RingGo (Pay to Park by Phone) system so they can extend their parking in the Worcester City Council car parks and spend more money with you!

If you would like to speak to someone about the Pay to Park by Phone system or any other Worcester Business Improvement District (BID) project please contact:

Street Ranger: **07982 405009** or **07757 463992**

BID Office: **01905 731612**

Email: **info@worcesterbid.com**

This Worcester BID project
is in partnership with



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Pay to park by mobile phone

How to use **RingGo**™

To use the service call RingGo on **01905 88 00 55**

New Users

If you're a new caller, it will ask:

- Your vehicle's registration, make and colour
- The code for your location - a four digit number shown clearly on signs in the car park, in leaflets and also on the map opposite
- How long you want to park for, and
- Your credit or debit card details

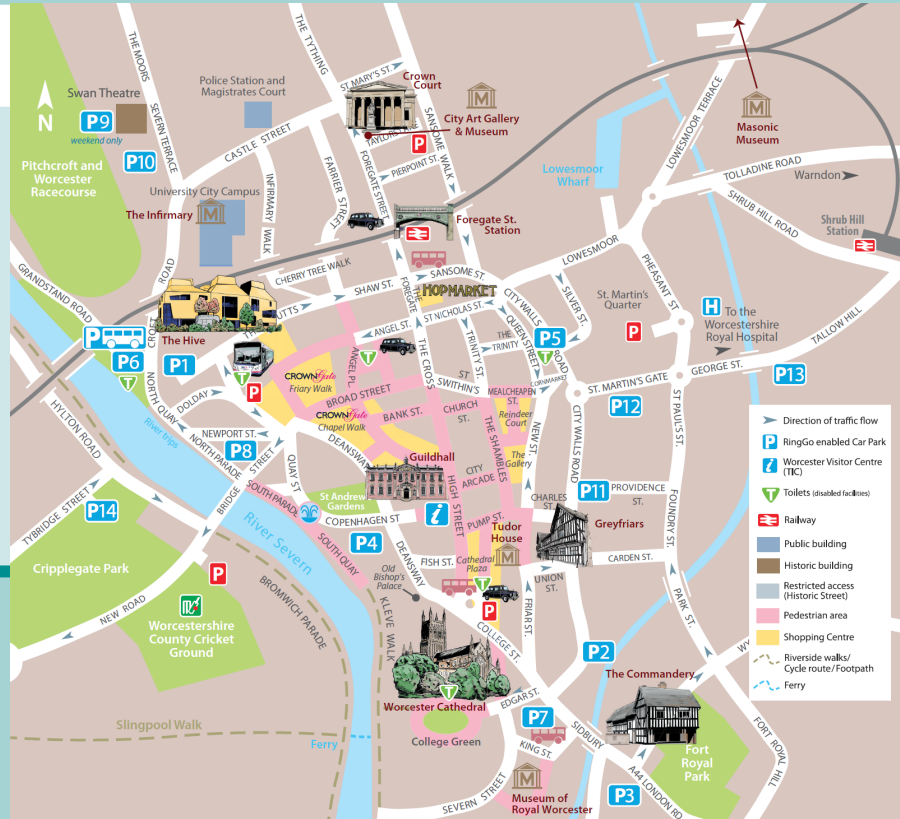
Can I extend my parking?

Yes. Assuming that you have already registered, call RingGo and the service will ask you:

- How long you want to extend
- Your card security code

How much does it cost?

RingGo costs 20p on top of the standard car park fee. Extending your stay is **free** for a trial period. If you wish a confirmation text or reminder of when your parking is running out, each text costs an additional 10p.



Registered Users

Once you have registered with RingGo, the system remembers you on subsequent visits and simply asks you:

- To confirm the vehicle you want to park
- To confirm the location
- How long you want to park, and
- Your card security code

Is a ticket required? How do Civil Enforcement Officers check that I'm parked correctly?

No ticket is needed. The Civil Enforcement Officer looks up your number plate on a handheld device. This checks the RingGo system in real time to make sure you have paid to park.

How can I get a VAT receipt?

VAT receipts are available online to view and print at www.myRingGo.co.uk. Provide us with your email address and we'll send them every time you park.

Location	Map code	RingGo code
Cattle Market	P1	7796
Clare Street	P2	7792
Commandery Road	P3	7791
Copenhagen Street	P4	7799

Location	Map code	RingGo code
Cornmarket	P5	7798
Croft Road	P6	17786
King Street	P7	7795
Newport Street	P8	7794

Location	Map code	RingGo code
The Moors*	P9	17790
Pitchcroft	P10	17789
Providence Street	P11	7797
St. Martin's Gate	P12	7793

Location	Map code	RingGo code
Tallow Hill	P13	17788
Tybridge Street	P14	7787

*weekends only

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